

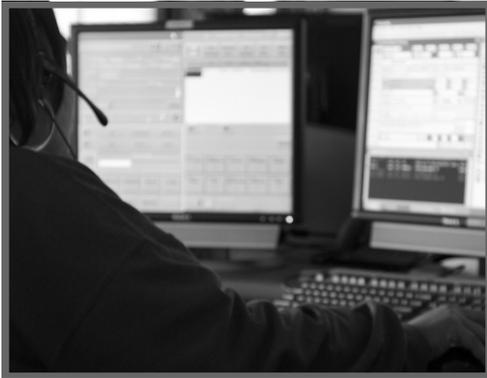
...TURNING THOSE IN CRISIS TOWARD CHRIST...



Emergency Chaplains

Durham, NC

APRIL 2014



CELEBRATING OUR TELECOMMUNICATORS!

Each year, the second full week of April is dedicated to the men and women who serve as Public Safety Telecommunicators. This year it's April 13-19. *(In Durham, you can send letters of appreciation to Durham Emergency Communications Center, 505 West Chapel Hill Street, Durham, NC 27701. If it is easier, you can e-mail notes to 911week@echap.org and we will forward those to the center.)*

Telecommunicators probably have the least glamorous job in Public Safety. They are seldom heard by the public and never seen. Day after day they answer the phones and dispatch help with little fanfare. The only time they get media coverage is when they make a mistake—and the news hounds jump on that like a dog on a ham bone.

The training process for a new telecommunicator can take up to a year and each month requires a full day of continuing education training. It's a lot to learn and a lot to keep up with.

It's a very stressful job, too. When answering incoming calls, a telecommunicator is often expected to be psychic—to take screamed, unintelligible words and somehow magically make a police car, ambulance or fire truck show up at a location that is unknown even to the caller.



Chaos is a word well known to every telecommunicator. It happens most every day. Sometimes several times in a day. Some days it happens all day long.

Even a minor wreck on the interstate can cause chaos in the center. Imagine that 50 people witness a wreck on I-40. All 50 people call at one time. 25 of them are headed East. 25 are headed West. None of them know exactly where they are and most don't even know their own direction of travel. None of the callers currently on the line stopped to check on injuries. When the ones who did stop and get a chance to call they can't get through because all the lines are tied up with people telling the communicators what exit they are passing three miles down the road.



On one side of the room there might be several call takers trying desperately to get useful information simultaneously about the same event. On the other side of the room there might be Police, Fire and EMS units yelling for more information about the location of the very same event the call takers are still working on.

It all happens fast. One minute things are under control and the next minute it seems as if the world is coming to an end. But it doesn't. The telecommunicators always get the job done and help always arrives. They never get the thanks they deserve but we at Emergency Chaplains want to give a shout out to our Telecommunicators—our 9-1-1 Operators—they are the best in the world.

We love you guys! Thanks for being the first in line of our First Responders and THANK YOU for always answering the calls and making sure that we get the help we need, when we need it and where we need it.

Check out our website!

www.echap.org

OUR TEAM

CHAPLAINS

Grant Bennett
 Richard Brown
 Danny Bryant
 Rodney Bunch
 Robert Chalnick
 Todd Cole
 Ricardo Correa
 Jeff DeGrow
 James Dodson
 Andre Gilliard
 Jason Harris
 Johnny Hewett
 Mike Jobe
 Dan Johnson
 Steve Jordan
 Chris O'Guin
 Keith Kimball
 Chad Revelle
 Matt Rice
 Don Sharp
 Greg Templin
 Joe Thomas
 Mike White
 Phil Wiggins

CHAPLAIN INTERNS

Ebenezer Addae
 Craig Alexander
 Jason Harris
 Bert Haywood
 Art Klose
 Bill Oakley
 Floyd Pearce
 Harold Rigsbee

COUNSELOR

Carter Thompson

COUNSELOR/INTERPRETER

Pedro Valladares

EXECUTIVE DIRECTOR

Ralph Thompson

BOARD OF DIRECTORS

Michael Perra
 Mike McCown
 Jay Veasey
 Kimberle Walker

AGENCIES WE SERVE

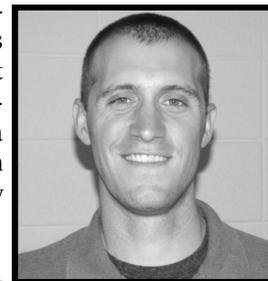
BETHESDA FIRE DEPT.
 CARRBORO POLICE DEPT.
 CARRBORO FIRE DEPT.
 CARY FIRE DEPARTMENT
 DURHAM COUNTY EMS
 DURHAM COUNTY SHERIFF
 DURHAM 911 CENTER
 DURHAM POLICE DEPT.
 FRANKLIN COUNTY SHERIFF
 KANNAPOLIS FIRE DEPT.
 LEBANON FIRE DEPT.
 NC HIGHWAY PATROL
 PERSON COUNTY EMS
 PERSON COUNTY 911 CENTER
 PROSPECT HILL FIRE DEPT.
 REDWOOD FIRE DEPT.
 ROXBORO POLICE DEPT.
 WAKE FOREST POLICE DEPT.
 YOUNGSVILLE FIRE DEPT.

CONTACT US

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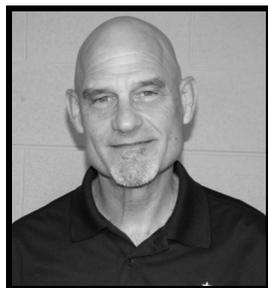
NEW MINISTRY DEVELOPMENT CHAPLAINS

Jason Harris has joined Emergency Chaplains as Ministry Development Chaplain for Franklin, Granville and Vance counties. A native of Mississippi, he has studied at William Carey College in Hattiesburg, MS and at The College at Southeastern in Wake Forest, NC. Jason is well equipped to help us with ministry development. Not only is chaplaincy his passion, he currently serves as a Public Safety Officer in Butner, NC and has also worked as a Paramedic in Granville County. Jason is married to Christine and they have one child. They are members of Clearview Baptist Church in Henderson.



Jason Harris

Rodney Bunch is now serving Emergency Chaplains as Ministry Development Chaplain for Central North Carolina. He is the Pastor of Oak Ridge Baptist Church in Kittrell and also serves as the Area Director for Christian Business



Rodney Bunch

Men's Connection. Rodney served in the United States Navy and he is a graduate of Appalachian State University in Boone and Southeastern Baptist Theological Seminary in Wake Forest. His prior ministry experience includes five years as an international missionary in Vienna, Austria. Rodney is married to Jane. They have three teenagers and make their home in Wake County.

In their positions as Ministry Development Chaplains, Jason and Rodney will focus on their assigned areas to develop relationships with public safety agencies, chaplains, churches and pastors to expand the ministry of Emergency Chaplains in pursuit of our goal to establish ministry in every county in North Carolina.

BRANTLEY PEARCE MEMORIAL

GIFTS RECEIVED JANUARY-MARCH

Lois Hudson

Jennifer King

Melinda and Ken Leimone

Kay O'Briant

Donna Roberson

In Honor of Karen Pearce on Her Birthday

Karen Pearce

Lois Hudson

In Memory of Claiborne Hudson

Phyllis Matthews

In Memory of Brantley Pearce

Barbara Tidwell

In Memory of Charles Tidwell

Margaret Lee

Lois Hudson

Jane Rhew

Gloria Welch

In Memory of Mary Geneva Horton

THANK YOU FOR YOUR SUPPORT!

Because of your faithful financial support our chaplains and counselors are able to continue the work of the ministry and invest in the lives of our First Responders and citizens in crisis.

In 2013 our chaplains invested:

- **590 hours** visiting First Responders at their duty stations.
- **441 hours** riding along with Law Enforcement Officers
- **477 hours** serving alongside First Responders on death scenes and other crisis calls

Our chaplains also reported **427 counseling opportunities** during the year in addition to numerous other contacts with First Responders and citizens.

Our work is made possible because of the generous support of many faithful donors like you. We operate completely on faith and we do not receive financial support from the agencies we serve.

Please consider your part in helping us to continue the ministry as we seek to **“Turn Those In Crisis Toward Christ”**.