



# Emergency Chaplains

MARCH 2019

## NEW ADDITION TO STAFF

Emergency Chaplains is excited to announce the addition of Dylan Stone as a full-time member to our staff.

Dylan began volunteering as a Chaplain in 2016 while serving as a youth pastor. During this time, the Lord instilled in Him a heart for the hurting.

In November 2018 God led Dylan and his wife, Morgan, to step away from the church they had been serving, unsure of what was next, but trusting that He would direct their path. In January 2019 they committed to be completely surrendered to what God is doing through the ministry of Emergency Chaplains.

Dylan's role on staff consists of systemic development, helping Emergency Chaplains replicate its current processes into other counties across the state of North Carolina. He will be taking on a major role in the recruiting and training of volunteer chaplains to serve with us. Dylan also serves as a Chaplain for District 1 of the Durham Police Department.



Dylan and Morgan Stone

Dylan and Morgan are both natives of Durham and are members of The Summit Church at the North Durham Campus, where they serve with students, kids, and the First Impressions Ministry.

We are glad to have Dylan join the staff of Emergency Chaplains and look forward to seeing how the Lord will use Dylan to reach First Responders with the life saving Good News of Jesus.

## CHAPLAIN FIELD REPORTS

Our Crisis Response Teams answered 53 calls for service in January and February.  
Following are excerpts from those reports:

**CALL INVOLVING PATIENT** in cardiac arrest in a public parking lot. Resuscitation efforts were unsuccessful. Chaplain was requested to provide care and support for the patient's brother and assist with contacting other family members. The chaplain was on scene for over five hours.

**CHAPLAIN ASSISTED** a mother and three young children who came home to find their husband/father dead. The Chaplain provided care for the family for almost 4 hours and was able to ensure the family had a place to stay for the immediate future.

**FATAL MOTORCYCLE ACCIDENT.** Police requested chaplain to assist with crowd on scene.

**CHAPLAIN REQUESTED BY EMS** to assist with a young mother whose newborn child had died. The chaplain met crew at Emergency Room. Prayed and counseled with the mother. Offered resources for future follow up and support.

**2 PEOPLE DEAD FROM GUNSHOT WOUNDS.** Chaplain responded and ministered to family and friends for an hour and a half.

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Every year during the second week of April, the telecommunications personnel in the public safety community are honored. It is a week that is set aside for us to thank those who have dedicated their lives to serving us and to make us more aware of their hard work and dedication.



Here at Emergency Chaplains we celebrate our Communicators, not just on their special week, but every day of the year. Our Chaplains make a special effort to get to know the Communicators by visiting the 9-1-1 Centers on a regular basis and we often stop and talk with them following a difficult call.

Almost every Fire, EMS or Law Enforcement dispatch starts with a Communicator answering a phone call by saying something like, "9-1-1, what is the location of your emergency?" The Communicator gets the information from the caller and dispatches the appropriate help. Once units are on scene and things are under control, there is usually very little radio traffic for the Communicator.

For most calls, that is not a problem. It's really not a big deal to know what happened out there...but there are a few calls where it is a big deal. For instance:

- A Communicator spends 6 minutes on the phone with a handicapped person barricaded in an upstairs bathroom while the downstairs has become fully engulfed by fire.



- A man calls at 3:00am threatening suicide. He gives specific instructions on where he is and how to contact his family. The Communicator pleads with the man to put the gun down as crews rush to the scene.
- A screaming woman calls to report that her ex-boyfriend is breaking in her house.
- A young couple awakens to find their 4-month-old child is not breathing. The mother frantically calls 9-1-1 and relays CPR instructions from the Communicator to her husband.

All of these were real calls. Once the crews arrived on each of these scenes the radios were silent. The Communicators went back to taking calls and dispatching...hoping...praying that help got there in time.

These are just a few of the many calls that our Chaplains have responded to in the field and followed up with the Communicators. All the calls mentioned above resulted in death.

Our Communicators take their jobs seriously. They got into this line of work to help their fellow man. They become personally involved in people's lives while trying to help them. They feel the pain of tragedy and can't erase those memories....and then they come back the next day and do it all over again.



Please pray for our Chaplains as we seek to take the comfort of Christ to those who answer the calls.